

City Outreach Quarterly Report

2017	Q1	Q2	Q3	Q4
(Reports dues 10 th of January, April, July, October)			X	

Individuals Served this Quarter	Q1	Q2	Q3	Q4
New Individuals this Quarter	31	64	50	
New Families w/Children this Quarter	4	3	1	
Individuals Carried Over	75	80	68	
Families Carried Over	2	2	3	
Total Clients seen this Quarter	112	149	122	

Demographics this Quarter	Q1	Q2	Q3	Q4
African American			11	
Native American/Pacific Islander			6	
Caucasian			94	
Hispanic/Latin American			8	
Mental Illness	71	83	63	
Substance Abuse	53	58	54	
Dual MI/SA	39	41	37	
Veteran	4	8	2	

Housing Status this Quarter	Q1	Q2	Q3	Q4
Unsheltered	15	20	27	
Emergency Shelter	22	25	25	
Precariously Housed	8	6	6	
Housed	30	37	25	
Unknown	16	23	21	
Evictions this Quarter Despite Efforts	6	12	4	

Additional Information	Q1	Q2	Q3	Q4
Approved for Disability this Quarter	1	0	0	
Employed this Quarter	0	0	3	
Chronically Homeless	39	35	34	
Individuals Housed this Quarter	19	35	17	
Families Housed this Quarter	1	3	0	
Households Avoiding Eviction	4	2	4	

Narrative: During the 3rd quarter of 2017 the Bert Nash Homeless Outreach Team helped to house 17 individuals, bringing the annual total number of clients housed with outreach assistance to 71 individuals and 4 families. A total of 50 new individuals and 1 new family were served, along with 68

repeat individuals and 3 families. A large part of this assistance during the 3rd quarter was provided in the form of coordinating services, and utilizing outside agency funds due to the outreach team depleting their flex funds for the year during the month of August. Sufficient flex funds to last for the entire year remain a steep challenge for the outreach program, as flex funds are historically depleted each year by the August/September timeframe. The team operates with an annual, average flex fund of \$9,000.00, amounting to an average between \$18 and \$22 per person per year, if funds were provided equally to the total, annual average number persons served.

During the 3rd quarter, Mathew Faulk, the senior member of the outreach team, took a different position within the Bert Nash CMHC center. The team was therefore operating with less than full staff for a portion of the quarter. The open position has since been filled, with the new team member scheduled to start November 6, 2017. Mr. Faulk will retain the position of Homeless Outreach Team Leader along with his other, new duties.

Affordable housing, access to affordable housing, sufficient funds to procure housing, sufficient income opportunities, and sufficient, immediately accessible emergency shelter space are reported by the team as the steepest, ongoing challenges for clients served. The outreach team also reports that increased stress due to increased caseloads resulting from budget cuts and the subsequent elimination of an outreach position are present challenges for the service providers.

Due to a technical difficulty with the data reporting program some data for the 3rd quarter was also incomplete, and has resulted in a late submission of the 3rd quarter report. The 3rd quarter report includes expanded demographic information as requested by the Homeless Issues Advisory Committee.