

Lawrence Arts Center
Progress Report 2010

TO: The City of Lawrence

Name of Program Funded: Facility Staffing
Amount funded for 2010: \$90,000

1. Maintain full-time technical/operations staff to work with the public during extended business hours and provide quality technical assistance for community and public events.

City funding enabled the Lawrence Arts Center to improve the quality and availability of services for students and the public by maintaining full-time technical and operations staff who are able to have the building open and maintained during extended business hours. Doing so ensured the availability of qualified staff to support community organizations and the public who uses the building. This enables the Arts Center to provide excellent customer service while protecting the building and expensive technical equipment from damage. With this assistance from the City, the Arts Center provided better service while maintaining the integrity of the building and technical equipment within the building.

2. To increase facility usage by 20%.

Growth in numbers and types of programs offered to the community continues to rise throughout the facility. Building use exceeds 100,000 people annually. As the Arts Center experiences growth in building rental requests, City funding has helped the Arts Center provide the community with a facility that is clean, safe, properly maintained, and accessible for public use between 9 AM and 9 PM seven days per week. Scheduled use of rooms, theatres, lobby and public spaces, and eating areas has created an increasing need for cleaning and maintenance services to accommodate multiple activities and events in the building throughout the day and evening hours.

3. To reduce the potential loss or damage of building facilities and equipment by 50%.

Increased building use creates a greater demand on maintenance and technical staff to ensure proactive building and equipment care. The LAC is dedicated to proper building equipment care and maintenance because it translates into lower costs in replacement and long-term maintenance. City funding has enabled proactive maintenance, such as painting, lighting, hardware, and HVAC upkeep and necessary equipment.